


Do you or a loved one live alone?

Mum slipped in the shower. Luckily she was wearing her  Care **Call** waterproof pendant. She pressed the button and help was there in minutes.

Immediate response to emergency situations

Peace of mind for you and your family

Phone us to arrange a free demonstration in your home with a trained  Care **Call** consultant.

Contact

Care Call Emergency Response Service
157 Balaclava Road
Marsfield NSW 2122

Tel: 1300 130 100
Fax: (02) 9870 8640
Email: info@carecall.com.au
Web: carecall.bcs.org.au

Who does Care **Call** benefit?

We are here to provide help just when you need it, at any time of the day or night. The service is of proven benefit to:

- Elderly couples or singles
- People with a disability
- Frail or vulnerable people
- Post-operative & early discharge patients
- People who live alone



Immediate Personal Caring

carecall.bcs.org.au

There is *always* someone to watch over them,

1300 130 100





Immediate

Trained Care Call operators are available 24 hours a day to take your emergency call. Our state of the art equipment enables our operators to respond immediately in emergency situations

Personal

When you press your personal alarm pendant, the information you have previously given to Care Call is shown on our computer screens. Our operators know your name, your address and whom you want us to contact in case of an emergency. All information is held confidentially

Caring

Your safety, health and peace of mind are very important to us. In an emergency you are not alone. Care Call does care and responds personally to your emergency call.

How does Care Call work?

You wear our small, lightweight, waterproof pendant or watchband and have a Care Call speaker unit plugged into your telephone socket. Your telephone functions as normal.

When your pendant is pressed, our Response Centre will answer your call for help immediately.

The speaker unit has a highly sensitive microphone and amplifier, which enables you and our operator to speak to each other, even if you are one or two rooms away from the unit.

Assistance will be either Emergency Services or a family member or friend who was nominated by you and has given their approval.



- Providing user friendly technology from Tunstall.
- Responding immediately to emergency situations.
- Ensuring peace of mind for you and your family.



Fear of falling is a very real concern for some!

The Fall Detector is ideal for those who may not be able to activate a pendant following a fall e.g. people subject to Epilepsy, Diabetes or Strokes.

It automatically activates the Care Call unit, which contacts the 24-hour Response Centre if the wearer does not get up after a fall.

The pager-size Fall Detector is worn at the waist and can also be manually activated by pressing the button.

It has a radio signal range of up to 60 metres in free space, so if the wearer falls they do not have to press

the pendant or get to a phone to call for help; the Fall Detector automatically contacts the Care Call operator who will get the right help straight away!

The Fall Detector is a major breakthrough in personal emergency alarms

Real safety and peace of mind.

